



國泰世華銀行胡志明市分行

Cathay United Bank - Ho Chi Minh City Branch

19th Floor, Lim Tower 3, 29A Nguyen Dinh Chieu Street, Da Kao Ward, District 1, Ho Chi Minh City, Vietnam

Tel: (028) 38258768

Fax: (028) 38258700

ANNOUNCEMENT OF HOLIDAY SCHEDULE FOR NEW YEAR OF 2025

Dear Valued Customers,

Cathay United Bank – Ho Chi Minh City Branch (“**CUBHCM**”) thank you for your trusts and banking with us over the years.

In order to help customers be proactive in managing transactions and using banking services, CUBHCM respectfully inform customers of our day-off for 2025 New Year’s Day, 01st January, 2025, as follows:

- **Wednesday (01st January, 2025): Off work**
- **Thursday (02nd January, 2025): Working normally**

During the holiday period, some products and services of CUBHCM will be TEMPORARILY INTERRUPTED. Some products and services are still SERVED during the holiday season. If you have any questions about using CUBHCM's products and services, please contact:

- **Consumer Banking Customer:**
 - CUB Vietnam application still operates normally and serves you throughout the holiday season.
 - The Customer Service Center will stop accepting calls during the holiday. Please contact the hotline 028 3622 6836 on the working day(s) after the holiday. If you need support, you can send an email to: contact.cub@vn.cathaybk.com, and we will assist you on the next working day

Wishing you and your family a happy holiday.

Best regards,

Cathay United Bank – Ho Chi Minh City Branch

